

Accessing Medical Attention - Information for Students

In a medical emergency, please call 999 & ask for an ambulance.

Our College Doctors are open every weekday 08.30-18.00 (Thursday until 20.30) except for Bank Holidays : Dr Leaver & Partners / Jericho Health Centre / New Radcliffe House / Walton Street / Oxford / OX2 6NW

Tel 01865 311234 <http://www.leaverandpartnersjericho.nhs.uk/>

If you are not already registered, you can do so anytime online through <https://www.campusdoctor.org.uk/oxford/>

Don't worry if you don't have all the necessary information at the time of registration, you can complete the vaccination history & other details at a later date and still get registered. International Students will not normally be issued with a National Health Service (NHS) number until they have registered with a Doctor in the UK. Alternatively, to register, you can visit our Doctors' Surgery at the above address, where you will be asked to complete paper application forms. You can also register at the College Nurse's Office during her clinic hours.

If you have an urgent problem but you are not registered, you can call Dr Leaver's Surgery (let them know you are a SPC student) and they may be able to make an appointment for you and allow you to register later. However, it is preferable to complete the online forms before you call. The College Doctor also has urgent, same-day, appointments, these are released every weekday morning at 08.30am. However, you cannot choose a time; you will be offered just one appointment. These appointments are for urgent matters only and usually are all gone by 9.30am, so call early. The lines are busy but please wait for the phone to be answered.

Outside the College Doctor's hours, you can use the free 111 online service <https://111.nhs.uk/> or call 111 for medical advice/appointments. This is a national number, free from all phones. The Doctor/Nurse will call you back if deemed necessary. If the 111 (out-of-hours service) want to see you, they will let you know. They are based at Manzil Way Health Centre, just off the Cowley Road. This service is all night and all weekends. This service can also give you details for the on call dentist for urgent dental matters.

If you would prefer someone to be with you while you call 111, students can contact the on-call Welfare Officer via the lodge. Alternatively, you can go to the Lodge and make a call with the Porters at any time. SPC Porters are all First Aid trained and are able to give students support and advice on how to access local health care services. If you need to go to hospital, you can ask the Porter to book a taxi for you. Anyone can walk into the John Radcliffe Hospital Emergency Department (ED); you don't even need to be registered with the NHS, this is a free service to all. The ED is open 24 hours a day, every day of the year for accidents and emergencies. Sometimes, however, wait times are long, e.g. 2-4 hours for non-urgent cases. Address: Headley Way, Headington, Oxford OX3 9DU